



THOMAS 3004 - FEE COLLECTION

The Thomas 3004 Fee Collection Change Machine is a rugged, highly versatile banknote and coin changer designed to issue receipts for payments in busy and demanding public environments.

In addition to printing secure, time-stamped receipts allowing customers to make automated payments, the machine provides all the traditional change functions of notes to coins/tokens and high value coins to coins/tokens, as required.

- Available with reliable receipt printer, providing 2 copies per transaction
- 2 or 3 hopper payout systems
- Outstanding security features
- Payout combinations can be easily changed and personalised by rotary switch settings
- LCD user display
- Audit data available via receipt printer

FEATURES

- Supports and increases revenue from coin operated equipment
- Coin recycling to reduce emptying and refilling
- Banknote reader fitted with an integral locking note stacker
- Converts easily when new banknotes and coins are introduced
- Skirt mounted receipt printer
- User selection buttons allow customers a choice of payout combinations
- Fee pricing is easily changeable by the operators keypad

TECHNICAL SPECIFICATIONS

VOLTAGE	240, 220 or 110
POWER	185 Watts
WEIGHT	170 kg
DIMENSIONS	695mm W x 1690mm H x 425mm D

SHIPPING DETAILS

PACKAGING	Self palletised wooden crate
WEIGHT	215 kg Gross
SIZE	815mm W x 1800mm H x 730mm D

SECURITY FEATURES

- 3 mm steel cabinet
- Removable note cassette fitted with up to 2 locks
- Secure programme banknote reader combined with an integral note stacker
- Security lock with 8 point locking mechanism on the main door
- Security lock with 4 point locking mechanism on the security base door
- Keyswitch controlled hopper empty protection
- Door-open alarm
- 4mm steel floor mounting tray
- Spare cassette for Ardac elite note acceptor

CAPACITIES

Payout System Capacities				
Model	1	2	3	Total
3004/2	5,000	-	7,000	12,000
3004/3	5,000	5,000	7,000	17,000

- Based on GBP 1 coins, diameter 22.5 mm, thickness 3.1 mm
- All quantities are approximate
- Maximum coin size = 31 mm
- Payout systems 1 and 2 offer input coin recycling



APPLICATION :

Prescription fee collection and control

LOCATIONS :

Royal Cornwall Hospital
Truro,
Cornwall,
TR1 3LJ

St Mary's Hospital
Parkhurst Road,
Newport, Isle of Wight
PO30 5TG



The A&E Department at St. Mary's and the Pharmacy Department at the Royal were both faced with significant inconvenience and difficulties in collecting and accounting for prescription fees, particularly outside normal office hours.

These included:

- Involving nursing staff in cash handling, distracting them from their specialist duties.
- Collecting a change float from the finance department at the start of each shift and returning it at the end of each shift, together with checking the till float throughout the day.
- Making special arrangements for security of the change float and prescription fees collected.
- Making special arrangements for the provision of accounting records and audit trails.

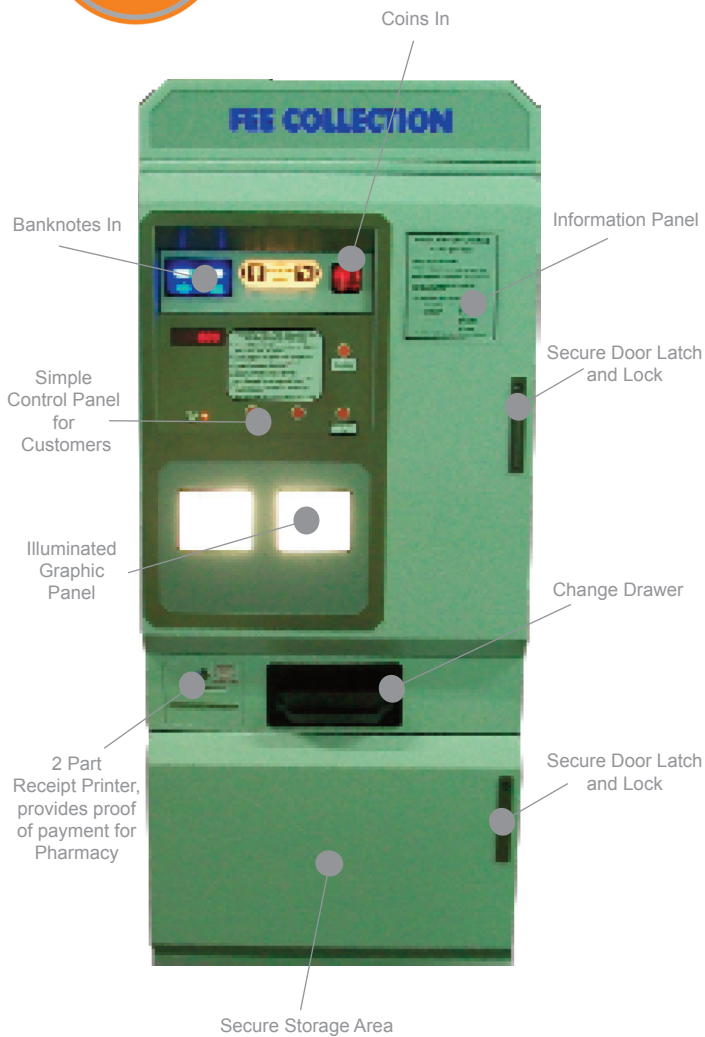
Both of them turned to Thomas Automatics, for an automated, self contained solution.....



SOLUTIONS

The hospitals were supplied with a 3004 Fee Collection machine which:

- Collects the prescription fee and issues a customized, sequentially numbered, timed and dated, two part "prescription fee paid" voucher, and issues any change required
- Provides a printed accounting record and audit trail detailing all the cash inputs and outputs, the number and total value of prescription fees collected during the period
- Provides a secure facility, under the direct control of the Finance Department, with around the clock availability.
- Allows customers to simply buy a voucher from the machine, hand in one part, in exchange for their medication and retain the other part for their own records as proof of payment



BENEFITS TO CLIENT

In the case of the Royal, the Pharmacy Department cash till has now been removed and all prescription fees are collected by the machine, 24 hours a day.

Now that the machines have been in use for some time, other applications have been identified, including;

- The collection of charges for scan printouts in the Maternity Department,
- Collection of deposit fees for walking sticks and crutches,
- Collection of prescription fees from Day Care Surgery patients,
- To conform to the circular HSG(93)11
- A change facility to support coin operated equipment including parking fee collection, vending machines and public telephones.



"Our Thomas Prescription Fee Collection machine is ideal for our busy hospital waiting area - secure, reliable, and easy to operate. The printed receipts it issues makes issuing prescriptions to clients a simple and cashless operation"

Elliott Shaun

Colchester Hospital University NHS Foundation Trust

"Quite simply, we now confidently leave the cash management side of prescriptions payments to the Thomas machine and our Finance Department, and our nursing team get on with looking after our patients!"

Penny Daniels

St Mary's NHS Treatment Centre

CONCLUSIONS

"The Thomas 3004 has proved itself in some of the busiest and most demanding environments in the UK. The feedback we receive from our professional healthcare clients is that pre-payment receipts are assisting their pharmacy operations to run more efficiently, and that their thousands of hospital visitor/customers are very happy with the Thomas Fee Collection machine"

Ian Fuller - Sales Manager, Thomas Automatics

Cover Level Options:

PLATINUM CONTRACT

Fully inclusive contract, which includes;

- Annual machine PPM
- Full on site support, all parts and labour included
- Free technical helpline
- Reactive call out within 48 hours (Mon – Fri excluding Public Holidays)
- Technical support calls responded to in no more than 4 hours
- All updates for new notes and coins

GOLD CONTRACT

Fully inclusive contract, which includes (but excludes Talaris Banknote Dispenser or Printer);

- Annual machine PPM
- Full on site support, labour and most parts included (excludes Talaris Banknote Dispenser or Internal Printer, which are charged as per the rates below);
- Free technical helpline
- Reactive call out within 48 hours (Mon – Fri excluding Public Holidays)
- Technical support calls responded to in no more than 4 hours

SILVER CONTRACT

PPM and technical support contract, which Includes;

- Annual machine PPM
- Free technical helpline
- Reactive call out within 48 hours (Mon – Fri excluding Public Holidays)
- Technical support calls responded to in no more than 4 hours
- Reduced call out charge of £150 per visit (usually charged at £295 per visit)
- Reduced parts cost – all parts will be subject to a 15% discount

BRONZE CONTRACT

PPM only contract, which Includes;

- Annual machine PPM
- Reactive call out within 72 hours (Mon – Fri excluding Public Holidays)
- Reduced call out charge of £150 per visit (usually charged at £295 per visit)
- Reduced parts cost – all parts will be subject to a 15% discount

Contract Fees:

CONTRACT NAME:	CONTRACT TYPE:	FEE:
Platinum	1000 Series	£325
	3004 / 4000 Series	£750
Gold	1000 Series	£285
	3004 / 4000 Series	£635
Silver	1000 Series	£200
	3004 / 4000 Series	£475
Bronze	1000 Series	£175
	3004 / 4000 Series	£400

Additional Fees: (for non included parts)

Talaris Banknote Dispenser	£295
Printer	£85

Note:

All prices are exclusive of UK VAT, which will, if applicable, be charged at the rate ruling at the date of supply